

## CHAPTER 20 ADDENDUM D

### DENTAL COVERAGE FOR ACTIVE DUTY SERVICE MEMBERS (ADSMS) ENROLLED IN THE TRICARE PRIME REMOTE PROGRAM

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Contractors shall follow the procedures for out-of-jurisdiction claims in [Chapter 8, Section 3](#), and send all dental claims and inquiries for ADSMs to the appropriate service points of contact (SPOCs) listed in [Chapter 20, Addendum B](#). For example: for members of the Army, Air Force, Navy, Marine Corps, Coast Guard, and National Guard the contractor shall send dental claims and inquiries to the Military Medical Support Office (MMSO) in Great Lakes, Illinois.

The SPOC will notify the ADSM and dental provider when a request for dental care is not authorized or if dental care is denied and will handle appeals for dental care.

